



Return Merchandise Authorization Form

If you wish to return a product please follow these instructions:

1. Email info@potluckexpo.com for a RMA number
2. Print and complete the Return Merchandise Authorization form below. Please write legibly in black or blue ink.
3. Return your product in a box which protects the merchandise or wrap it well within its original packaging.
4. Address package to: POTLUCKexpo.com Return – RMA # , 810 Emerald St., San Diego, CA 92109
5. Please ship your package with Tracking via USPS, UPS, or FedEx. (We cannot accept responsibility for packages without delivery confirmation)
6. If you are requesting an exchange, the product will be sent to you via FedEx, UPS, or USPS.
7. Please note, shipping charges are non-refundable and not reimbursable
8. Please allow up to 14 days for returns processing.

Customer Name: _____

Day Time Phone Number: _____

Email Address: _____

Fax Number: _____

Returned Items:

Qty Product Name Price Paid Refund/ Exchange Reason

- In order to qualify for a full refund, merchandise must be returned in new/unopened condition
- If product is no longer sealed, we can issue 50% discount
- For additional information, please review the return policy available at www.PranaPets.com
- All returns and exchanges are subject to a 15% restocking fee
- Refunds are issued once a week and are issued after we received returned product(s)

RMA # _____ Sales / Invoice # _____

Order # _____

By signing this RMA form, I acknowledge and agree with the terms of the POTLUCKexpo.com return policy.

Signature (REQUIRED) : _____

Date: _____